



QIAA

# TECHSTEPPERS

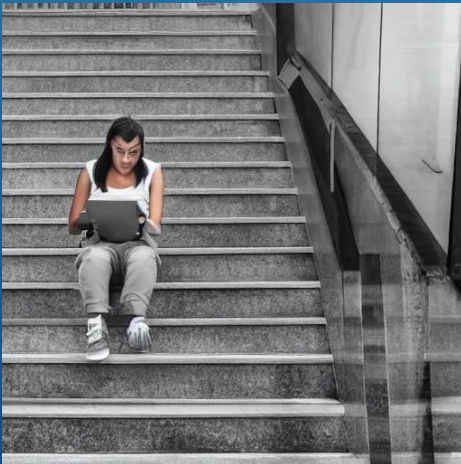
**I am Responsible . . .**

**When anyone, anywhere  
reaches out for help**

**I want the hand of AA to be there,**

**And for that,**

**. . . I Am Responsible**







OIAA

# WHO WE ARE

- Volunteers on the OIAA TechSteppers ad hoc Committee
- Individuals with a wide array of technical skills and experience
- A committee that, to the best of our abilities, adheres to the 36 Principals of Alcoholics Anonymous.



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# WHAT WAS THE NEED?

- Data showed an increase in delistings.
- Reaching out revealed groups with limited access to, or experience in support for Zoom meeting settings.
- We heard from OIAA members who were willing and able to share their experience.



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# OUR OBJECTIVES

- To help Zoom meeting account holders and groups provide safer and more welcoming online AA meetings by sharing our experiences with Zoom meeting settings and practices.
- To help individuals and groups overcome technical challenges and access online AA meetings.



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# OUR OBJECTIVES

- To acquire and disseminate technical resources for the benefit of the OIAA and the online AA groups we serve.



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# WHAT WE DO

- Receive incoming requests for support. Each request is “claimed” by a TechStepper.
- Reach out to the person requesting support to determine if and how we can assist them in overcoming their obstacles.



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# WHAT WE DO

- Meet with the person requesting support, the Zoom account holder, and/or the Group's Conscience to share our experiences with similar obstacles.
- Document our experience as an ongoing resource





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# HOW TO REACH US

- Submit a support request through the TechSteppers Support Form on [www.aa-intergroup.org](http://www.aa-intergroup.org). (best)
- Send an email to:  
[techsteppers@aa-intergroup.org](mailto:techsteppers@aa-intergroup.org)

